

CASE STUDY

iRDHA Technology attained
visibility into workforce with V-
Office



About iRDHA Technology

iRDHA Technology is committed to delivery excellence, order accuracy and safety. They provide retail chains, independent retail pharmacies, hospitals, health systems, integrated delivery networks and long-term care providers with supply chain technology, marketing programs, managed care, and repackaging products and services to help them exceed their business goals. We unite independent providers with manufacturers and payers, strengthening the business foundations of specialty care, delivering end-to-end efficiencies and clinical excellence.

V-Office gave us real time analytics and visibility in the workforce. It helped the employees to focus on increasing their productive hours and reduce the time wasted in unproductive jobs. Resultant work life balance got much better. Also, there in steep learning curve to use V-Office. V-Office is pretty capable to help organizations optimize workforce and drive performance.

MR. Gowri Shankar

CEO of iRDHA Technology

GROWTH & IMPACT



37% reduction
in unproductive time



24% efficiency
opportunity visibility



30% more healthy
utilization of workday



Results That Speak Volumes

- ▶ **iRDHA Technology** , has a large workforce with multiple functions to support their clients across the globe. Knowing the complexity and scale of business, it became pertinent for them to Measure the current operational metrics like utilization, time efficiency, available effort and work productivity. V-Office gave intelligence to identify the process gaps. It helped developing accountability & self awareness amongst the team, by giving insight in individual dashboard of logged hours. Time management became easier and brought discipline into different teams. V-Office Enhanced employee engagement and efficiency and better Workload distribution.
- ▶ With a single tool, we were able to see the following results-
 - ▶ 37% reduction in unproductive time
 - ▶ 24% efficiency opportunity visibility
 - ▶ 30% more healthy utilization of workday